

Technical Business Analyst

Mahon, Co. Cork



Avnet Client Solutions (<http://www.ts.avnet.com/clientsolutions/>) serves Ireland's top companies in the provision of software solutions and consultancy services covering the specialist areas of

- Application Development
- Business Intelligence
- Business Service Management
- SAP Services

We are seeking a Technical Business Analyst for our Application Development team based in Cork. The team engages in the development of bespoke Java applications across a range of industries in Ireland and the UK.

The role

The nature of the role can be broken into the following key elements:

- Act as system owner for bespoke Java applications, leading all customer interaction during presales; owning requirements capture, functional design and elements of technical design; manage application development and change management processes; verifying all applications prior to delivery; managing applications through the customers' verification process.
- Act as a Consultant Business Analyst on-site at key accounts, where the role is less focused on solution design and delivery, but more on application verification and business change management. This element of the role will entail travel to the UK.

Key responsibilities

- Act as bridge between customer project owners and our development team.
- Own functional design.
- Own elements of technical design.
- Manage project delivery from design through to completed User Acceptance Testing by the customer.
- Act as point of contact for triage of support calls until knowledge has been transferred to our support team.
- Act as an escalation point for design decisions for supported applications.
- Provide input to project estimation, costing, scheduling.
- Identify areas of process improvement within our development team.
- Act as a consultant Business Analyst (on-site and off-site) with selected customers where responsibilities will extend to requirements capture, business process definition, management of business change, and management of system User Acceptance Testing.

The candidate

- 3 years of experience acting in a similar role.
- Honours degree in an Engineering, Computing or Mathematical discipline
OR extensive experience beyond the (3 years specified) in a Business Analysis role.
- Experience as an application developer in a previous role will be a distinct advantage.
- Significant experience in complex SQL analysis.
- Proven track record in significant customer engagement, ensuring accurate representation of business requirements, and accurate reflection of those requirements in functional and technical specifications.
- Communication skills in all forms are hugely important.
- Comfortable with significant travel commitments to the UK.

Logistics

This permanent position is based in the National Software Centre, Mahon, Cork.

Extensive travel to the UK can be expected as project / assignment commitments necessitate.

Apply to joanne.oconnor@avnet.com